

Reevu Australia Privacy Policy

This Privacy Policy applies to the services offered by MCM Distributors Pty Ltd (ABN 35 184 821 527) ("Reevu Australia").

1. Personal information is important.

Reevu Australia is committed to safeguarding personal privacy. It recognises that individuals have a right to control how their personal information is collected and used. Providing personal information is an act of trust and it is taken seriously. Unless given consent to do otherwise, Reevu Australia will only collect and use personal information as set out below.

Reevu Australia has developed and implemented its Basic Principles on Personal Information which reflect world best practice on privacy policies.

2. Collecting personal information.

Reevu Australia will not collect or monitor any personal information about an individual without their consent. The only personal information collected is what has been provided voluntarily.

When a product is purchased or through marketing activities (online, in a store, over the telephone etc.), personal information may be requested (such as name and address) in order to deliver product, and advise of other Reevu Australia products, which may be of interest. No one is obligated to provide personal information. However, failure to do so may result in Reevu Australia being unable to sell you products and/or provide certain services including after sales services.

Reevu Australia's policy for collecting personal information from children under the age of 13 is to seek the permission of a parent or guardian for the collection of this information.

3. Use of tracking technologies

Reevu Australia uses tracking technologies such as cookies or web beacons to make use of the website and services as convenient as possible. Cookies are pieces of information that a web site transfers to a computer's hard disk for record keeping purposes. Web Beacon is a technical method that sends information related to the access to websites, when you browse websites, open or preview an HTML-formatted email. Most web browsers are set to accept tracking technologies such as cookies or web beacons. These tracking technologies do not themselves personally identify users, although they do identify a user's browser. These tracking technologies allow Reevu Australia to monitor the items an individual may want to purchase as they move through the shopping site, and to record how many people are using the different parts of the site. It is possible to set the browser to refuse tracking technologies such as cookies or web beacons, however, this may limit the services provided by Reevu Australia's web site.

4. Using and disclosing your personal information

Personal Information will be used for the following primary purpose:

Eg:

- To fulfil obligations under any sale and purchase contract and/or any other contract between the individual and Reevu Australia.
- To render services related to Reevu Australia business such as warranty or after sales services.
- To provide information about products, service and/or special offers.
- To obtain opinions or comments about products and/or services.
- To record statistical data for marketing analysis.

For the purpose described above, information may be shared with Reevu group companies either in Australia or overseas. Also, in order to operate the web site or deliver a service, personal information may also be shared with a service provider, a non-Reevu Australia group company.

Reevu Australia and Reevu group companies recognise the trust with which individuals provide personal information, and such information will not be used or disclosed for any other purposes without consent, except in exceptional cases when disclosure may be required by law or is necessary to protect the rights or property of Reevu Australia, any Reevu group company, or any member of the public, or to lessen a serious threat to a person's health or safety.

5. Contact by Reevu Australia

Reevu Australia may contact individuals using the information which was provided by them in order to:

- Provide information that may be of interest about new Reevu Australia products, special offers and other matters that may be of interest.
- To send newsletters.

Reevu Australia does not send advertising information without obtaining prior consent. If an individual receives communications from Reevu Australia which they do not wish to receive, they may remove their name from the database by contacting Reevu Australia on the customer enquiry number 1300 877 816.

Please allow 14 days for this request to be processed.

6. Individual's right of access

Individuals have the right to review the information that may be recorded on the Reevu Australia database. Information may be reviewed by contacting Reevu Australia on the customer enquiry number 1300 877 816.

7. Changing and deleting the information we have about you

Information contained on the database may be amended by contacting Reevu Australia on the customer enquiry number 1300 877 816. In the same way, a request may be made to delete personal information, and all reasonable steps to delete the information will be made, except where it is required for legal reasons. Deletion of information may result in Reevu Australia being unable to sell products directly and/or provide certain services including after sales services.

8. Storage and security of personal information

Reevu Australia will endeavour to take all reasonable steps to keep secure any personal information recorded, and to keep this information accurate and up to date. The information is stored on secure servers. Reevu Australia employees and data processors are obliged to respect the confidentiality of any personal information held by Reevu Australia. However, security of communications over the Internet cannot be guaranteed, and therefore absolute assurance that information will be secure at all times cannot be given. Reevu Australia will not be held responsible for events arising from unauthorised access to personal information.

9. Reevu Australia and links to other web sites

Reevu Australia provides links to web sites outside of the Reevu Australia site. These linked sites are not under the control of Reevu Australia, and Reevu Australia is not responsible for the conduct of companies linked to the Reevu Australia web site, nor for the performance or otherwise of any content and/or software contained in such external websites.

10. Problems or queries

Queries relating to the Privacy Policy, or any problems or complaints may be directed to the customer enquiry number 1300 877 816.